

All-in-one IT management solution

itgroup® has developed Managed Environment 360 for small organizations with less than 70 users, which are looking for complete IT management outsourcing. We will take care of everything, from the network infrastructure management to day-to-day user support. Our smooth migration process quickly moves your organization to new business model and shows results. With Managed Environment 360 you'll be able to avoid IT hassles and focus your talent on mission-critical tasks.

Service advantages

- ✓ Increases business productivity
- ✓ Minimizes IT downtimes and maximizes ROI
- ✓ Reduces risk through remote management and monitoring
- ✓ Focuses resources on mission-critical tasks
- ✓ Accelerates Help Desk support

Service plans

	ME180	ME270	ME360
Desktop and Laptop managed services	✓	✓	✓
Desk phone and Mobile support	✓	✓	✓
Printer/copier/fax supply management	✓	✓	✓
Accelerated Help Desk	✓	✓	✓
Engineer on-site visits	✓	✓	✓
Kaspersky business antivirus included	✓	✓	✓
L1 Network Infrastructure management	✓	✓	✓
Equipment auditing and relocation		✓	✓
IT providers supervision		✓	✓
Regular reporting		✓	✓
5% discounts on partner products		✓	✓
IT purchase / tender management			✓
Internet access control & monitoring			✓
VPN monitoring & configuration management			✓
Management consulting in technologies			✓
	From 35 GEL <i>user / month</i>	From 45 GEL <i>user / month</i>	From 55 GEL <i>user / month</i>