



itqgroup
let's do it better

WHO ARE WE AND WHAT WE DO?

itgroup® was founded in 2010 through integration of company Net Service's 2003, modern IT management platforms and new business concept. We passed a long way and become leading IT service and technology solution provider.

itgroup® is a team of young enthusiastic specialists as well as experienced professionals that willing to evaluate technologies and deliver most sophisticated solutions onto market. Our vision is unique, goals – ambitious and values – highly essential.

COMPANY HIGHLIGHTS

- Net Service's was founded in 2003
- Started business consulting services
- Developed in-house IT management framework
- Deployed integrated network management platform
- Partnership with leading technology vendors
- Rebranded to itgroup® in 2010

OUR GOALS

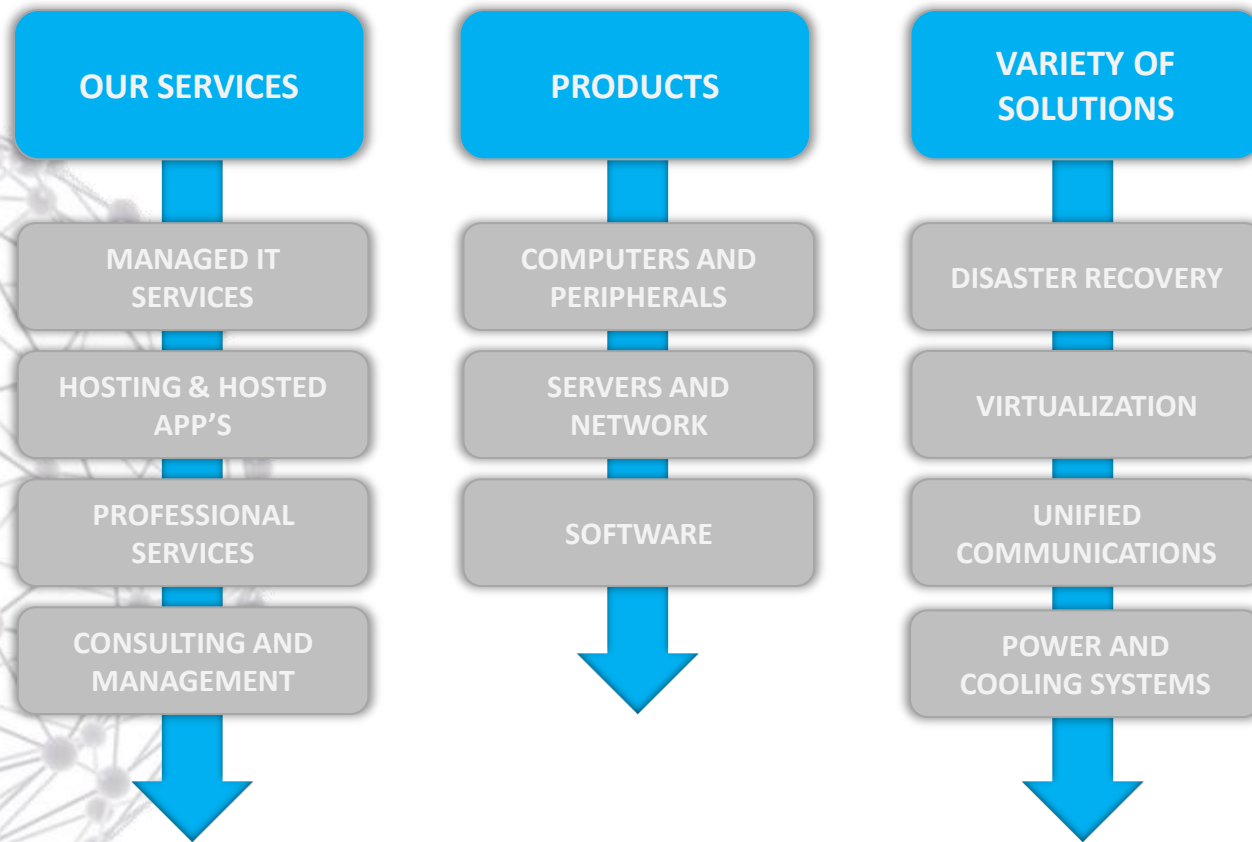
- Obtain leading positions on global markets
- Provide customers with most comprehensive solutions
- Maintain technology pioneering position on marketplace

COMPANY VALUES

- Excellent customer service
- Innovative thinking
- Social responsibility
- Business ethics



PRODUCTS AND SERVICES



MANAGED IT SERVICES

Maximize your business productivity through minimizing IT downtimes!

itgroup® provides a powerful combination of processes, people and tools to ensure that customers IT infrastructure is always up and running.

With proactive service model itgroup® managed services has an unparalleled advantage against in-house staff or standard IT outsourcing company, we are monitoring customer systems and networks 24/7 so, in case of any error our engineers troubleshoot issues until they raise into a downtime, in-house or standard IT outsourcing company is reactive, they act when problem is raised and business is facing downtime.



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TYPES

- **Managed Environment 360** – All in one IT management solutions
- **Managed Workstation** – Your business starts with a managed PC
- **Managed Server** – Make your servers work for you
- **Managed Network** – Do your business not your network
- **Managed Security** – Don't give a chance to potential threat

ADVANTAGES

- ✓ **Reliability** - With a Managed Services SLA your business is protected 365 days.
- ✓ **Pro-activity™** - Customer site 24/7 monitoring ensures service pro-activity.
- ✓ **Security** - Service is delivered using most secured protocols.
- ✓ **Confidentiality** - Customers information is protected with nondisclosure contract.
- ✓ **Competence** - Service engineers are certified professionals in different areas of IT.
- ✓ **Flexibility** - Managed Service could be customized to meet any business requirements.
- ✓ **Productivity** - Managed Services drives business IT to peak performance.
- ✓ **Reduced Cost** - With Managed Service model consumer pays only for what he uses.

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HOSTING AND HOSTED APP'S

Reduce costs and minimize complexity

Hosting is a common business service used by small and medium size organizations, to make their own website, email, server or application accessible via internet.

itgroup® provides range of hosting services to help your business minimize costs and maximize service availability. Our datacenter is managed by certified professionals; that gives us ability to deliver 99.95% service up time guarantee to our customers.



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TYPES

- **Website or Email hosting** – Reduce costs and increase availability of your web and email services.
- **Remote backup space** – Protect your business data without investing in backup solutions.
- **Virtual IP PBX** – Equip your business with modern communication technologies.
- **Hosted application** – Increase productivity through availability.

ADVANTAGES

- ✓ **Reduced Cost** – Customers don't need to waste on infrastructure and maintenance.
- ✓ **Availability** – Services are available 24/7 and the customers are protected with strong SLA.
- ✓ **Confidentiality** – Customers' information is protected with nondisclosure contract.
- ✓ **Flexibility** – Service could be modified to meet customer's business requirements.

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PROFESSIONALS SERVICES

Minimize effort and maximize effect

Every business IT infrastructure needs regular provision and maintenance to achieve its reliability.

Itgroup® provides variety of professional IT services that will be additional help to IT departments or useful for business without in-house IT staff. Our engineers are always ready to support your IT infrastructure and deliver services that u can trust and rely on.



TYPES

- **Application deployment (migration)** – Easily spread a new software to your network.
- **Diagnostic and troubleshooting** – Resolve your current IT downtimes.
- **Cleanup, restore and optimization** – Keep your infrastructure operational.
- **Wire/less network design** – Create a network that works for you.

ADVANTAGES

- ✓ **Availability** – Professional services are available whenever business needs them.
- ✓ **Confidentiality** – Customer's information is protected with nondisclosure contract.
- ✓ **Competence** – Our engineers are certified professionals in different fields of technology.
- ✓ **Flexibility** – Professional services could be modified to meet customer's requirements.
- ✓ **Productivity** – With professional services customers effectively evaluate technology and increase productivity.

CONSULTING & MANAGEMENT

Helping Business Grow

Nowadays technological market is overflowing with new technology solutions and products. Most companies could benefit from using technology to improve business results.

Itgroup® can provide your business with consulting and management services that will save your money and business recourses. Our group of consultants will analyze your business requirements and deploy most relevant solutions.



TYPES

- **IT Environment Audit** – Know more about your IT assets
- **Infrastructure Renovation** – Upgrade you IT infrastructure without headache
- **Office Setup** – Worryless office project implementation

ADVANTAGES

- ✓ **Cost Reduction** – Save recourses on project implementation
- ✓ **Saved Time** – Focus on core business
- ✓ **Competence** – Best practice driven
- ✓ **Minimized Risk** – Risk free project implementation

COMPUTERS AND PERIPHERALS

We can provide you with:

- Laptop & Tablet PCs
- Desktops & All-in-One PCs
- Workstations
- Smartphones & Handhelds
- Monitors & Digital Signage
- Printing & Multifunction

ADVANTAGES

- ✓ Guaranteed low price
- ✓ On-site delivery
- ✓ Technical consulting



SERVERS AND NETWORK

We can provide you with:

- Micro & entry-level servers
- Blade & scalable servers
- Storages, NAS & SAN
- Routers and switches
- Wireless network & VoIP
- Firewalls & security products
- Racks and cooling systems
- Uninterruptible Power Supplies

ADVANTAGES

- ✓ Project spec. prices
- ✓ On-site delivery
- ✓ Technical consulting



SOFTWARE

We can provide you with:

- OS for desktops and servers
- Office software packages
- Security applications
- Antivirus applications
- ARC/Design software
- Backup and imaging application
- Much more...

ADVANTAGES

- ✓ Guaranteed low prices
- ✓ On-site delivery
- ✓ Consulting



DISASTER RECOVERY

Make your business up and running

Disaster recovery, also known as a part of business continuity, is a combination of the processes and procedures that returns your business IT infrastructure and critical data to fully functional state.

In case your business needs an effective disaster recovery plan, itgroup® can provide you with incomparable solutions. Our consulting group will develop plan that returns your business infrastructure to a state of normality as quickly and efficiently as possible.



ADVANTAGES

- ✓ **Reliability** – Avoids business interruptions in times of negative incidents.
- ✓ **Minimized Risks** – Minimizes financial losses and hardships.
- ✓ **Competence** - Offers trained personnel to handle emergency conditions and recovery operations.
- ✓ **Data availability** - Provides business with a back-up of critical data.
- ✓ **Precautions** – Makes you prepared to disaster in advance.
- ✓ **Flexibility** – Handles both, natural and human induced disasters.

TIRES

- **Tier 0** – No disaster plan at all.
- **Tier 1** – No disaster plan, but good data backup.
- **Tier 2** – Data backup with a hot site.
- **Tier 3** – Electronic vaulting
- **Tier 4** – Point-in-time copies.
- **Tier 5** – Transaction integrity.
- **Tier 6** – Zero or near-Zero data loss.
- **Tier 7** – Highly automated, business integrated solution.

VIRTUALIZATION

Gain in efficiency for dramatically lower costs

Virtualization means the creation of a virtual version of your IT service, server or network and consolidation into a virtual environment. This technology is designed to provide a layer of abstraction between computer hardware and software running on them.

Virtualization technology simplifies IT management, optimizes utilization of existing infrastructure, reduces power consumption and minimizes total cost of ownership (TCO).

Itgroup® offers the leading virtualization technologies that will drive your business to the next level. We can simplify your IT operations and allow your organization to respond faster to changing business demands.



AVANTAGES

- ✓ **Cost reduction** – Tends to save money on hardware, space and energy.
- ✓ **Efficiency** – Helps to utilize the existing infrastructure efficiently.
- ✓ **Reliability** – Increases infrastructure reliability for 50% and more.
- ✓ **Green IT** – Leads to decreased electricity consumption.
- ✓ **Flexibility** – Enables free choice of guest OS for each environment.
- ✓ **Simplicity** – Eases management and maintenance.

UNIFIED COMMUNICATIONS

Communicate without barriers

Effective communication is essential part of a successful business; this is the main reason why business is switching to Unified Communications (UC) - the term used to describe integration of multiple communication products into a single interface.

Itgroup® guarantees revolution of your business communications, with the real-time redirection of a voice, text or e-mail message to user's closest device. We can simplify and integrate all forms of communications to optimize business processes, reduce response time and eliminate media dependencies.



ADVANTAGES

- ✓ **Productivity** – Enables the receiver to react to any message, at any time.
- ✓ **Efficiency** – Improves the efficiency and output of your business.
- ✓ **Reduced costs** – Consolidates equipment and services and hence, saves costs.
- ✓ **Accessibility** – Enables you to access messages from any location.
- ✓ **Minimized infrastructure** – Integrate with your existing IT infrastructure and your telephone systems.

COOLING AD POWER SYSTEMS

Regardless of your size, you can't afford for your vital business systems to go down. We've built our capabilities on delivering reliable power, precision cooling, connectivity and embedded solutions that assure Business-Critical Continuity for your technology investments.

Our ability to keep your network infrastructure up and running, regardless of whether the content is voice, data or multimedia, comes from a time-tested grid-to-chip portfolio of products, services and systems that can maintain a wide range of computing, telecom, healthcare and industrial applications. These technology offerings and deep expertise, complemented by in-depth industry knowledge support a full spectrum of enterprise-wide solutions for today's vital business needs.





CONTACT US

If you need more information about itgroup® products and services or just need an IT expert advice, we will be happy hearing from you.

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